

Landscaping

1. Once bookings are made, they can not be cancelled for any any reason. If you wish to change the dates or forfeit the booked service, please reach out to customer support to assist with making these changes to your booking.
2. Bookings will show a scheduled time and date for service to be performed. This is subject to change at any time. If you need specific times and days, please note this in the description at the time of booking or contact customer service and we will do the best we can to accomadate.
3. Please review our list of booking service standards for any questions as to what may or may not be included in your service booking.
4. By agreeing to our booking terms, if on site service is required, you the client agree to allow property access with or without notification or client being present on site. Work should commence during normal operation hours which may differ based on crews and type of services provided. Should you have any questions about hours of operations for any service crews, please contact customer support for more information.

Mowing

1. Grass will be cut to height recommended by crew based on type of grass and season.
2. Access to the property is authorized at all times during the duration of this service contract.
3. Any gate, community, or general access codes needed to perform service at the booking location will be provided by the client at the time of ordering a booking.
4. Should a crew arrive on site to perform service and access is not permitted or site conditions do not meet our term conditions, the service will be performed to the crew's best ability and will be counted as a normal service call.
5. Service area should be cleared of all debris and objects such as but not limited to: rocks, trash, debris, toys, pet items, chains, leashes, animal constraints, trash cans, trampolines, basketball goals, playgrounds, and any object that would prevent crews from performing service in the areas.
6. Crews will not move any objects to perform service due to safety and liability of the objects and future circumstances that may possibly arise as a direct result. This includes but not limited to: trampolines, grills, basketball goals, grills, play houses, etc. Please rotate these

items prior to service if you need service in those areas.

7. Should areas contain waste such as but not limited to: trash, animal waste, debris, etc., additional fees may occur or service may be rejected.

8. Pets will be removed from the service area prior to commencing work.

9. Client will ensure no persons, vehicles, or animals enter the working space while equipment is in use or service is being performed.

10. Service areas should not contain any standing or flowing water throughout the working area. Should the area be deemed too wet to perform service the client surrenders the right to perform the task and will be marked as a completed task by the crew.

11. Sprinklers, plants, utility lines, wiring, and any potential objects that could be damaged during work will be marked by a colored ribbon or flagging prior to commencing work.

12. Any damaged caused as a result of non compliance with our terms of service will be at the client's sole responsibility.

13. Crews will not perform mowing services directly within flowerbeds or within 6" of any utility lines unless a cleanup service is ordered and is approved by a company manager prior to commencing work.

14. Crew will not perform any excavation or work that is deemed as unsafe and has full right to stop work.

15. Any necessary permits or approvals that may be required in order to perform the booking service will be at the sole responsibility for the client to acquire and maintain throughout the duration of the service contract.

16. Should the client create a booking in excess of 3 months, they are entitled to a one time temporary halt of services not to exceed 14 days.

17. By entering into this service agreement, you may be eligible for company discounts or promotions. Should you choose to terminate service for any reason, you will be billed the full amount of any discounts or promotions that were applied to your service contract. In addition, you will be charged 1 service call as part of your cancellation fee.

18. Should you be unhappy with services rendered, you have the right to request a new crew for your next scheduled service.

19. Should you move, change locations, or no longer reside at the service address, your contract will need to be updated to reflect your new service address based on the contractual amount remaining on your contract. Contact customer service within 5 business days of your relocation to transfer your service during this time period.

20. Company may cancel booking or service at any time for any reason.

21. Bookings are assigned within 3 days of ordering service and completed within 7 days of ordering service. Recurring services may or may not occur on the same day and time as previous services were performed. Services will be scheduled as needed by the Company unless specifically requested and granted at the time of the booking.

22. By entering into this service contract you agree to all booking terms and payment conditions and authorize the company to process payments and perform services as instructed and ordered by the booking until deemed complete by the company.

23. By signing up for service on our platform, you agree to our terms and conditions.

Tags: [#mowing terms of service](#)

Tree Trimming and Removal

1. Any permits and local approvals should be requested and permitted by the client.

2. Company is not responsible for damage or incidents that may occur from performing service.

3. Client agrees no people or animals will be in or near the work zone.

Tags: [#tree trimming](#) , [#tree removal](#)